

Average and median are different measures of central tendency. Average is sensitive to outliers in the data. Each of these metrics can drive different conclusions and different business decisions

Of the 35 patients discharged from this hospice agency, 45% had length of stay less than 20 days and 89% had length of stay less than 100 days

Average length of stay is 39, well above the value of 89% of the observations in the data, reflecting the impact of the outliers - the long length of stay patients. Median lengths of stay is 20 - almost half the value of the average.

